## Course duration

2 days

## **Course Benefits**

- Learn the fundamentals of web metrics and web analytics.
- Learn what web analytics can do for your business.
- Learn common web analytics methodologies suitable for different types of websites.
- · Learn how Google Analytics works.
- Learn the key features and capabilities of Google Analytics.
- Learn to set up Google Analytics accounts and profiles.
- Learn access management techniques for your Google Analytics accounts and profiles.
- Lean how to generate reports in Google Analytics (visitor reports, traffic sources reports, content reports, goals report).
- Learn to analyze default reports in Google Analytics to interpret web metrics data.
- · Learn to create and apply filters in Google Analytics.
- Learn best practices for setting filters in Google Analytics.
- Learn to create goals and funnels in Google Analytics.
- Learn to interpret reports for analyzing goals and funnels in Google Analytics.
- Learn to work with custom reports and advanced segments.

## **Course Outline**

- 1. Overview and Background of Web Analytics
  - 1. Fundamentals of Web Analytics
    - 1. Web Analytics Methodology
    - 2. Definitions and Significance of Important Parameters
    - 3. Tips for Building KPIs
    - 4. Important KPIs for Common Types of Websites
  - 2. Exercise: Identifying Common KPIs
  - 3. Exercise: Google Analytics Case Study
- 2. Introduction to Google Analytics
  - 1. Basics of Google Analytics
    - 1. What is Google Analytics?
    - 2. How Google Analytics Works
    - 3. Cookies and Google Analytics
    - 4. User Privacy and Google Analytics
  - 2. Exercise: Quiz
  - 3. Getting Started with Google Analytics
    - 1. Accessing Google Analytics
    - 2. Navigating in Google Analytics

- 3. Creating New Accounts under Google Analytics
- 4. Google Analytics Code Snippets
  - 1. Introduction to Google Analytics Tracking Code (GATC)
- 5. Access Management
  - 1. Things you Need to Know
  - 2. Granting Access to Users
- 6. Exercise: Access Management
- 7. Best Practice Tips for Access Management
- 3. Reports in Google Analytics
  - 1. Metrics and Dimensions in Google Analytics
    - 1. Overview of Report Structure
  - 2. Understanding the Report Layout
  - 3. Exporting Your Data from Google Analytics
    - 1. Exporting Google Analytics Reports
    - 2. Scheduling Reports in Google Analytics
  - 4. Digging Into Reports
    - 1. Playing with Active Date Range
  - 5. Exercise: Applications of the Date Range Function
    - 1. Comparing Two Metrics
  - 6. Exercise: Identifying Co-relation between Two Metrics
    - 1. Secondary Dimensions
    - 2. Visualization Controls
  - 7. Audience Reports Demystified
    - 1. Introduction
    - 2. Audience Overview Report
  - 8. Exercise: Application of the Audience Overview Report
  - 9. Location Report
  - 10. Exercise: Application of the Location Report
  - 11. Exploring the New vs. Returning Report
  - 12. Exercise: Application of New vs. Returning Report
  - 13. Exploring the Frequency & Recency Report
  - 14. Exercise: Application of the Frequency & Recency Report
  - 15. Exploring the Technology Reports
  - 16. Exercise: Application of Browsers & OS Report
  - 17. Exploring the Mobile Reports
  - 18. Exercise: Application of Mobile Reports
  - 19. Acquisition Reports Demystified
  - 20. Introduction to the Acquisition Reports
  - 21. Exploring the Channels Report
  - 22. Exercise: Application of the Channels Report
  - 23. Exploring the Social Reports
  - 24. Behavior Reports
  - 25. Exploring the Pages Report with Advanced Inline Filters
  - 26. Exercise: Identifying Poor Performing Pages
  - 27. Exploring the Landing Pages Report
  - 28. Exploring the Exit Pages Report
  - 29. Exercise: Identifying Top Exit Pages

- 30. Dashboards
- 31. Customizing the Dashboard
- 32. Exercise: Developing a Customized Dashboard
- 4. Custom Reporting
  - 1. Introduction to Custom Reporting
    - 1. Why to Use Custom Reporting
    - 2. When to Use Custom Reporting
    - 3. Basics of Custom Reporting
  - 2. Valid Pairs of Dimensions and Metrics
    - 1. Understanding Dimensions Categories
    - 2. Understanding Metrics Categories
    - 3. Valid Combinations
  - 3. Designing Your Custom Report
  - 4. Building Your Custom Report
  - 5. Exercise: Develop Custom Reports for the Given Scenario
- 5. Advanced Segmentation
  - 1. Introduction to Advanced Segmentation
    - 1. Why to Use Advanced Segmentation
    - 2. Difference between Advanced Segments and Filters
  - 2. Leveraging Default Advanced Segments
  - 3. Exercise: Application of Advanced Segmentation Using Default
  - 4. Segments
  - 5. Customizing Advanced Segments
  - 6. Exercise: Application of Advanced Segmentation Using Custom
  - 7. Segments
  - 8. Managing Advanced Segments
  - 9. Regular Expressions Overview
    - 1. Start and End
    - 2. Number of Occurrences
  - 10. Application of RegEx in Google Analytics Advanced Segmentation
- 6. Understanding Filters in Google Analytics
  - 1. Introduction to Filters
    - 1. Why and When to Use Filters in Google Analytics
    - 2. Understanding How Filters Act on Your Data
  - 2. View Filters
  - 3. Overview of Different Types of Filters
  - 4. Understanding Best Practices for Setting Filters
  - 5. Exercise: Application of Predefined Filters
  - 6. Introduction to Custom Filters in Google Analytics
  - 7. Exercise: Selecting Appropriate Filters
- 7. Goals in Google Analytics
  - 1. Introduction to Goals
    - 1. What Is a Goal in Google Analytics?
    - 2. When and Why to Use Goals
    - 3. Goal Types
  - 2. Configuring Goals
    - 1. Configuring a Destination Goal

- 2. Goal URL Match Type
- 3. Goal Value for Non Ecommerce Websites
- 4. Configuring Duration
- 3. Exercise: Time on Site Goal Implementation Exercise
- 4. Configuring a Pages/Screen Goal
- 5. Exercise: Pages/Screen Implementation Exercise
- 6. Analyzing Goals Using Standard Reports
  - 1. Overview Report
  - 2. Goal URLs Report
  - 3. Reverse Goal Path Report
  - 4. Funnel Visualization Report
  - 5. Goal Flow Report
  - 6. Smart Goals Report
- 7. Exercise: Group Activity
- 8. Funnels in Google Analytics
  - 1. Introduction to Funnels
    - 1. What Is a Funnel in Google Analytics?
    - 2. Why to Use Funnels
  - 2. Building a Funnel in Google Analytics
  - 3. Funnel Visualization Report
  - 4. Exercise: Exercise for Interpreting the Funnel
- 9. Integrating Google Ads with Google Analytics
  - 1. Tracking Online Marketing Campaigns through Google Analytics

## **Class Materials**

Each student will receive a comprehensive set of materials, including course notes and all the class examples.

Follow-on Courses

Advanced Google Analytics